

# ***ez-DSK***

## TROUBLE SHOOTING MANUAL

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# 1. CHECK YOUR COMPUTER SPECIFICATIONS

- OS : Windows7, Windows8 or Windows10
- CPU : Intel i7 4th generation or above(Desktop)  
Intel i7-7700HQ or above (Laptop)
- RAM : 8GB
- VGA : GeForce GTX 1050
- Resolution : 1920 x 1080
- Others : USB 3.0 Port

## 2. CHECK YOUR USB 3.0 CABLE

Please use  
LUMANTEK'S USB 3.0 Cable



Check cable is connected in  
proper location.



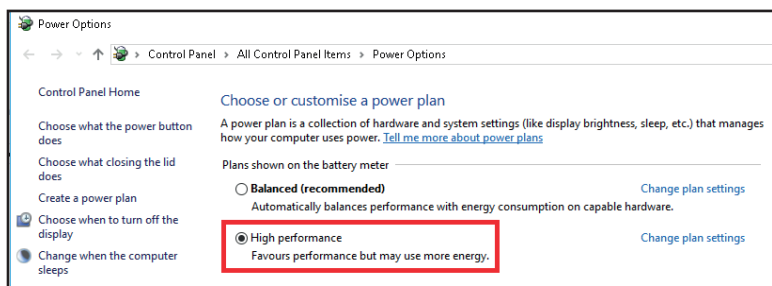
USB 2.0



USB 3.0

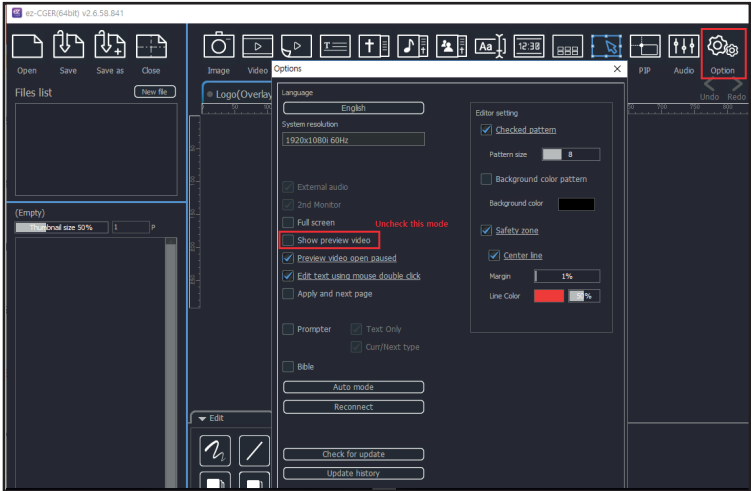
### 3. CHECK YOUR POWER SUPPLY CONNECTION

- Plug in power supply while you use in ez-DSK
- Change battery mode to general mode.
- Change to “High performance” mode



# 4. UNCHECK “SHOW PREVIEW VIDEO”

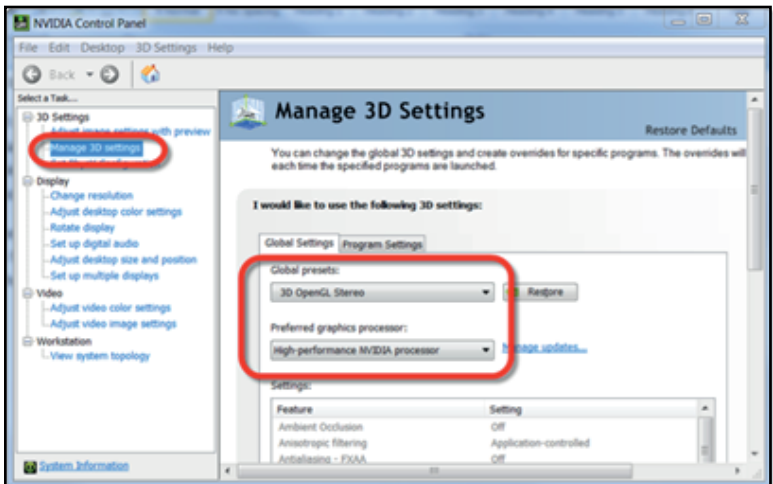
Preview mode is able to make your computer system slow.



## 5. CHECK YOUR GRAPHIC CARD SETTING AND DRIVER UPDATE

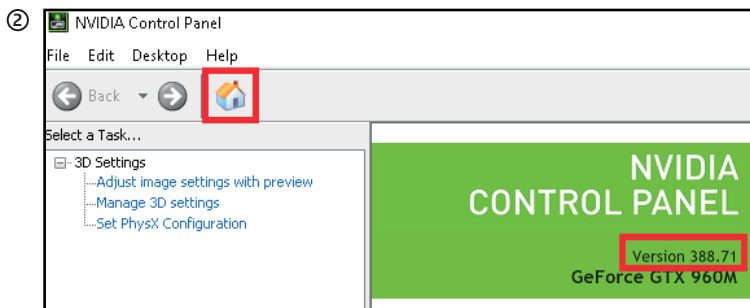
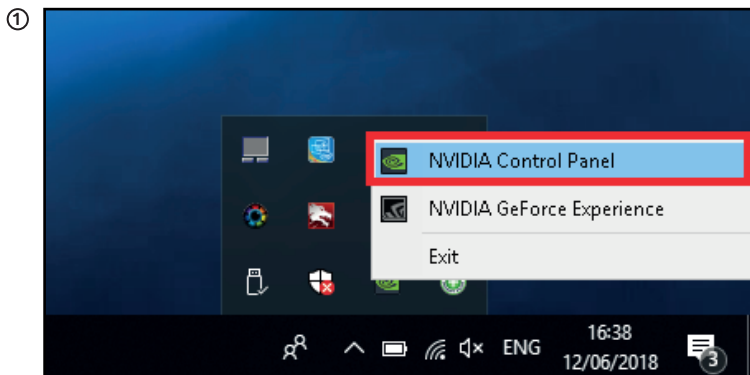
**STEP 1)** Check NVIDIA option setting

Check your NVIDIA is working at **“High-performance NVIDIA processor”** mode



## 5. CHECK YOUR GRAPHIC CARD SETTING AND DRIVER UPDATE

**STEP 2)** Check NVIDIA version at NVIDIA Control Panel





## 5. CHECK YOUR GRAPHIC CARD SETTING AND DRIVER UPDATE

**STEP 3)** Update NVIDIA Version by Manually.

Please refer to following website: <https://www.geforce.com/drivers>

Please find the most updated version.

① **Manual Driver Search**

Search all GeForce drivers including WHQL, beta and legacy, by providing your system information.

GeForce  
GeForce 10 Series  
**GeForce GTX 1050**  
Windows 10 64-bit  
English (US)  
All

START SEARCH

② **Results**

GeForce Game Ready Driver - WHQL  
Version: 397.93 - Release Date: Thu May 24, 2018

GeForce Game Ready Driver - WHQL  
Version: 397.64 - Release Date: Wed May 09, 2018

GeForce Game Ready Driver - WHQL  
Version: 391.35 - Release Date: Tue Mar 27, 2018

GeForce Game Ready Driver - WHQL  
Version: 391.24 - Release Date: Tue Mar 20, 2018

GeForce Game Ready Driver - WHQL  
Version: 391.01 - Release Date: Mon Feb 26, 2018

## 5. CHECK YOUR GRAPHIC CARD SETTING AND DRIVER UPDATE

Download and install in your computer.



The screenshot shows a dark-themed interface for downloading the GeForce Game Ready Driver. On the left, a table lists driver details. On the right, there is a large, dark button with the word 'DOWNLOAD' in green text, which is highlighted by a red rectangular border.

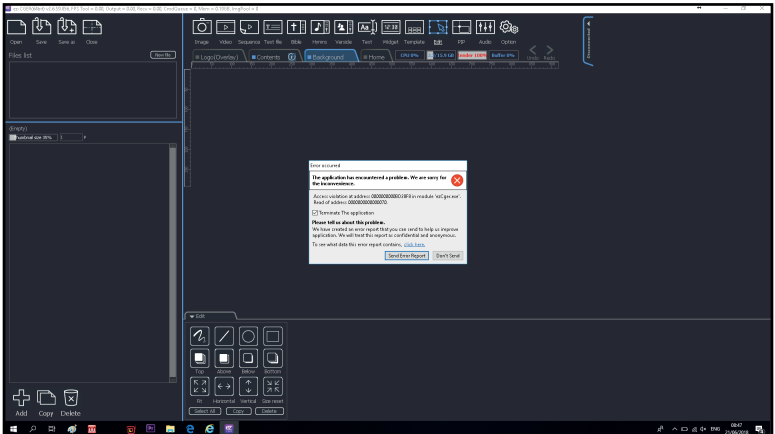
GeForce Game Ready Driver	
Version	397.93 - WHQL
Release Date	Thu May 24, 2018
Operating System	Windows 10 64-bit
Language	English (US)
File Size	492.17 MB

DOWNLOAD

# 6. ANY TROUBLE ISSUE AFTER WINDOWS 10 UPDATE?

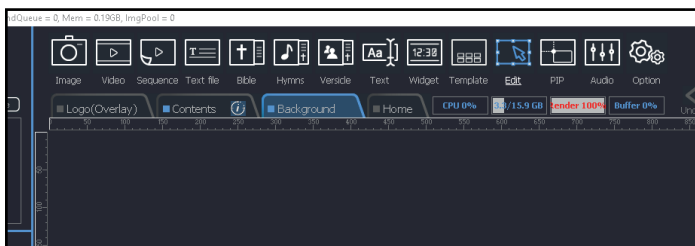


Please run “ez-CGER(32 bit)”



## 7. CHECK YOUR COMPUTER'S STATUS

You can easily see your computer's status in real-time by diagnostic tool



IF YOU STILL HAVE THE PROBLEM?  
CONTACT LUMANTEK AT  
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